

To the customers / business partners of
IFE Aufbereitungstechnik GmbH
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Waidhofen/Y., March 16th, 2020

Possible delivery / service delays due to the current Corona Virus development, especially in Europe

Dear Sirs and Madams,
Dear customers and business partners,

As you surely recognized from current media reports, the lung disease caused by the corona virus is spreading further. For this reason, some European countries have started to implement extensive quarantine and immediate measures. These measures include nationwide closings until April 2020, such as ordered by the Italian government for example. Also the Republic of Austria has put into force another far-reaching package of measures to contain the disease, as of today.

Many companies are already affected by these measures and therefore remain closed. Although we, at IFE Aufbereitungstechnik GmbH, are not directly affected by the Corona Virus, we also have reacted to it proactively and have taken measures. Our aim is to secure our delivery and service obligations to our customers and business partners as good as possible, while also taking into account our duty of care towards our employees. Please take into account that this can lead to delays in production, delivery or performance in individual cases and that business trips / visits must be limited to real emergencies. We will of course endeavor to support you as much as possible and we will keep you up to date with further developments. Our employees are still available to you for telephone contact and video conferencing.

Should bottlenecks become apparent for orders / call-offs / blanket orders / performance requirements that are already running, we will contact you proactively. In return, we also ask you to inform us immediately about measures in your company that could have an impact on business processes with IFE Aufbereitungstechnik GmbH.

In the hope of coping well with the current situation in Europe, we remain with best regards,

Your management of IFE Material Handling, Austria